



Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

January 2025

Name of Product/Version: Pyramid Analytics Platform 2025.00

Report Date: 01/1/2025

Product Description: The Pyramid Decision Intelligence platform enables individuals to make better decisions in their organizations by leveraging the power of data. Pyramid is an end-to-end platform, offering the best-in-class functionality across the three core disciplines of data preparation, business analytics and data science.

Evaluation Methods Used: Manual testing was primarily used.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<u>Web Content Accessibility Guidelines 2.0</u>	Level A (Yes) Level AA (Yes) Level AAA (No)
<u>Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</u>	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

Supports:	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports:	Some functionality of the product does not meet the criterion.
Does Not Support:	The majority of product functionality does not meet the criterion.
Not Applicable:	The criterion is not relevant to the product.
Not Evaluated:	The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Logos, buttons, Icons for the different Pyramid applications all have titles and descriptions as well as tooltips providing explanations.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Our video only content is accompanied with text-based explanations in addition to full audio/visual videos. We do not have audio only content.
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	We do not have prerecorded audio only content.
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	Full audio/visual content and text is provided with video only content.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Information, structure, and relationships conveyed through presentation can be programmatically determined. International business communication standards (IBCS) are supported.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Search results may be difficult to interpret.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Information is conveyed using multiple indicators
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Color is just one element used in conveying information.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	No audio plays automatically
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Not all the functionality is supported using a keyboard only.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	No keyboard traps were found.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	For each time limit that is set, at least one evaluation criteria will be met.
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	Does not contain auto-updating, scrolling or flashing content
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	Does not contain flashing text or other visuals.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Partially supports	Tabbing is partially available.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Titling is used throughout to support understanding
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Users can partially navigate sequentially through content, encounter information in an order that is consistent with the meaning of the content and can be operated from the keyboard.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	The purpose of each link cannot always be easily determined from the link alone.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Language is programmatically expressed for each webpage.
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	As components receive focus, they do not initiate a change of context.

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Controls have a clear purpose and behavior
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Errors are associated with their input controls and described in text.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Generally supports. Case 1: Labels are not provided for icons on login page.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Content using markup languages conform to standard programming guidelines.
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies. (Level A)

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Any live webinars such as our data to insights in 15mins are hosted on YouTube which supports live captions.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	Full audio/visual videos are provided for with video only content.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Adjusting of colour contrasts and high contrast themes are supported.
1.4.4 Resize text: (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Resizing can be done up to 200% without impairment
1.4.5 Images of text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	No images of text are used to convey information.
2.4.5 Multiple Ways: (Level AA) Also applies to:	Supports	There are multiple ways to locate a webpage, using search, menu driven items, breadcrumbs

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.4.6 Headings and Labels: (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Headings and labels are used frequently.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Focus indicators, such as input highlighting is available.
3.1.2 Language of Parts: (Level AA)	Not Applicable	Does not contain language changes.
3.2.3 Consistent Navigation: (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Navigation is consistent.
3.2.4 Consistent Identification: (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Consistent identification has been applied.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion: (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Users are provided suggestions for correcting errors.
3.3.4 Error Prevention (Legal, Financial, Data): (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: Reversible, Checked, Confirmed.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	We do not have prerecorded audio only content.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Partially supports	Full audio/visual content and text is provided with video only content.
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Supports	Audio/Visual Videos and text are provided.
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Supports	Our chatbot supports both speech to text and text to speech.
1.4.6 Contrast (Enhanced): (Level AAA)	Supports	Supporting of colour contrasts and high contrast themes.
1.4.7 Low or No Background Audio: (Level AAA) Revised Section 508 – Does not apply	Not applicable	No prerecorded audio content.

Criteria	Conformance Level	Remarks and Explanations
1.4.8 Visual Presentation: (Level AAA) Revised Section 508 – Does not apply	Supports	Visual representations of blocks of text in the application can be appropriately customized to meet the requirements.
1.4.9 Images of Text (No Exception): (Level AAA) Revised Section 508 – Does not apply	Not applicable	Images of text are not used.
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Not all the functionality applies through the use of a keyboard.
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Supports	Timing is not an essential part of an event or activity.
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Supports	Interruptions can be postponed or suppressed by the user.
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Supports	When an authenticated session expires, the user can continue the activity without loss of data after re-authenticating.
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Supports	Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Not applicable	-
2.4.9 Link Purpose (Link Only): (Level AAA) Revised Section 508 – Does not apply	Not applicable	Could not find a use of links without context.
2.4.10 Section Headings: (Level AAA) Revised Section 508 – Does not apply	Supports	Section headings are used extensively.
3.1.3 Unusual Words: (Level AAA) Revised Section 508 – Does not apply	Not Applicable	Idioms and Jargon are excluded from sentence structures.
3.1.4 Abbreviations: (Level AAA) Revised Section 508 – Does not apply	Not Applicable	Abbreviations are not used.
3.1.5 Reading Level: (Level AAA) Revised Section 508 – Does not apply	Does Not Support	Alternative text is not available.
3.1.6 Pronunciation: (Level AAA) Revised Section 508 – Does not apply	Does Not Support	There is no mechanism for the support of the pronunciation.

Criteria	Conformance Level	Remarks and Explanations
3.2.5 Change on Request : (Level AAA) Revised Section 508 – Does not apply	Supports	Changes of context are initiated by the user.
3.3.5 Help : (Level AAA)	Supports	Context Sensitive Help is available.
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Supports	At least one error prevention mechanism is supported

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Keyboard functionality is limited depending on the operations users wish to perform.
302.2 With Limited Vision	Partially Supports	Keyboard functionality is limited depending on the operations users wish to perform. High contrast themes are supported and available.
302.3 Without Perception of Color	Partially Supports	Color contrast requirements are not always met.
302.4 Without Hearing	Supports	Pyramid is a visual application. Our chatbot can convert text to speech and speech to text. Audio/Visual content can be transcribed.
302.5 With Limited Hearing	Supports	Pyramid is a visual application. Our chatbot can convert text to speech and speech to text. Audio/Visual content can be transcribed.
302.6 Without Speech	Supports	No problems were identified that would prevent a user without speech from using Pyramid. Pyramid also includes chatbot with text and voice input and output.
302.7 With Limited Manipulation	Partially Supports	The Pyramid application is primarily a mouse- driven application which requires more fine motor control. While keyboard is supported and speech to text is offered through its chatbot, it is limited in its functionality.
302.8 With Limited Reach and Strength	Not Applicable	Does not have a hardware component.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	While multiple avenues are available to access and use the Pyramid application, it is an advanced application that may be difficult to use for users with limited language, cognitive, and learning abilities.

Note: Chapter 4 has been omitted as it is not applicable.

Chapter 5: Software

	Criteria	Conformance Level
501.1 Scope – Incorporation of WCAG 2.0 AA		
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Software shall interoperate with assistive technology and shall conform to 502.	Level AA
502.2.2 No Disruption of Accessibility Features	Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.	Level AA
502.3 Accessibility Services		
502.3.1 Object Information	The object role, state(s), properties, boundary, name, and description shall be programmatically determinable.	Level AA
502.3.2 Modification of Object Information	States and properties that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Level AA
502.3.3 Row, Column, and Headers	If an object is in a data table, the occupied rows and columns, and any headers associated with those rows or columns, shall be programmatically determinable.	Level AA
502.3.4 Values	Any current value(s), and any set or range of allowable values associated with an object, shall be programmatically determinable.	Level AA
502.3.5 Modification of Values	Values that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Level AA
502.3.6 Label Relationships	Any relationship that a component has as a label for another component, or of being labeled by another component, shall be programmatically determinable.	Level AA
502.3.7 Hierarchical Relationships	Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by,	Level AA

	Criteria	Conformance Level
	another component shall be programmatically determinable	
502.3.8 Text	The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be programmatically determinable.	Level AA
502.3.9 Modification of Text	Text that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Level AA
502.3.10 List of Actions	A list of all actions that can be executed on an object shall be programmatically determinable.	Level AA
502.3.11 Actions on Objects	Applications shall allow assistive technology to programmatically execute available actions on objects.	Level AA
502.3.12 Focus Cursor	Applications shall expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.	Level AA
502.3.13 Modification of Focus Cursor	Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.	Level AA
502.3.14 Event Notification	Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, shall be available to assistive technology.	Level AA
502.4 Platform Accessibility Features	Platforms and platform software shall conform to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces — Part 2: Accessibility (2008) (incorporated by reference, see 702.4.1) listed below:	Level AA
503 Applications		
503.2 User Preferences	Applications shall permit user preferences from platform settings for color, contrast, font type, font size, and focus cursor.	Level AA
503.3 Alternative User Interfaces	Where an application provides an alternative user interface that functions as assistive technology, the	Level A

	Criteria	Conformance Level
	application shall use platform and other industry standard accessibility services.	
503.4 User Controls for Captions and Audio Description		
503.4.1 Caption Controls	Where user controls are provided for volume adjustment, ICT shall provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection.	Level AA
503.4.2 Audio Description Controls	Where user controls are provided for program selection, ICT shall provide user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection.	Level AA
504 Authoring Tools		
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Authoring tools shall provide a mode of operation to create or edit content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) for all supported features and, as applicable, to file formats supported by the authoring tool. Authoring tools shall permit authors the option of overriding information required for accessibility.	Level AA
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Authoring tools shall, when converting content from one format to another or saving content in multiple formats, preserve the information required for accessibility to the extent that the information is supported by the destination format.	Level AA
504.2.2 PDF Export	Authoring tools capable of exporting PDF files that conform to ISO 32000-1:2008 (PDF 1.7) shall also be capable of exporting PDF files that conform to ANSI/AIIM/ISO 14289-1:2016 (PDF/UA-1) (incorporated by reference, see 702.3.1).	Level AA
504.3 Prompts	Authoring tools shall provide a mode of operation that prompts authors to create content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) for	Level A

	Criteria	Conformance Level
	supported features and, as applicable, to file formats supported by the authoring tool.	
504.4 Templates	Where templates are provided, templates allowing content creation that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) shall be provided for a range of template uses for supported features and, as applicable, to file formats supported by the authoring tool.	Level AA

Chapter 6: Support Documentation and Services

	Criteria	Conformance Level
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Pyramid help was not part of this evaluation.	Not evaluated
602.3 Electronic Support Documentation	See WCAG 2.1 Section. See support documentation, creating content for accessibility.	See information in WCAG 2.1 section.
602.4 Alternate Formats for Non-Electronic Support Documentation	See WCAG 2.1 Section. See support documentation, creating content for accessibility.	See information in WCAG 2.1 section.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Pyramid help was not part of this evaluation.	Not Evaluated
603.3 Accommodation of Communication Needs	Supporting people with disabilities	Supports